

April 5, 2010

**Wings of An Angel Transport
Dan and Kim LaPierre
521 Road 8
Powell, WY 82435**

Dear Dan and Kim:

I can't thank you enough for the wonderful care that you gave my new horse, LeSant, but, I also want to thank you for the understanding and patience that you had with both me and him. I'm not sure if you understand how difficult it was for me to "hire" someone that I did not know to transport my new horse from Castle Rock, Colorado to Coeur d'alene, Idaho.

My struggle in finding just the right person was not any different than anyone else's dilemma that is in that same position that I found myself in. I never shared with you how I came to choose you to bring LeSant to me. I started with 2 referrals of "good" companies and several names of companies not to use and one company that was good if you got the "right driver." The 2 companies that had good referrals were not traveling my direction anytime soon so I went to the internet.

I found a great website for transportation, filled out the transport request and received numerous responses. All of the responses except 3 were computer generated, of those 3 responses only 2 called me personally to make sure I had received their information and understood the information. It was very easy to narrow my search down to the 3 companies, and after talking to the 3 companies that had taken the time to respond personally I narrowed it down to the two companies that had called. After talking to you I had no trouble ending my search. You were knowledgeable about horses, you were driving the truck, your wife was working with you, and I truly believed that you would care for my horse and make good decisions about him and about the travel conditions.

You told me that you would be in contact as soon as you knew the pick up date, which you did and you worked with the prior owner of the horse in Colorado for pick up times. You called me each night after he was unloaded and each morning after you were on the road and of course I called during the day to see how things were going. I knew the route took you back to your ranch and when you told me you were going to lunge him I asked about boots for him, you promptly told me "My wife has already informed me that he needs bell boots and split boots". He even got special treatment when he calmed down - dinner and spent the night in the indoor arena. This kind of care of the horse and the owner is what makes you special.

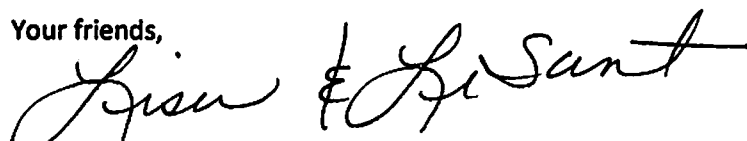
I knew by talking with you that you had lots of patience and understanding of horses, but I really knew how much you had when you meet me at his new barn and we started to unload him. You told me that you would unload him since you had already done it twice, he was unsure of unloading without a ramp. Unsure was

putting it mildly, I don't think that I ever seen anything funnier than a 17.1 hand warm blood standing at the end of a trailer with all 4 feet in a square foot teetering and looking at me and wanting to know "where's the ramp?" with all of us laughing at him. 20 minutes later he came out calmly. Even though it was 7:00 PM and you had 2 other horses to reload and deliver never once did you rush him, push him, and I never once did I feel like you were in a hurry. Your concern was for the horse.

By the time we started our journey together I knew it would be a good one and I knew that LeSant and I had a new friend. Of course I know that I need to work with him on the "unloading" and I sure wish you were here to help! He has settled in great and we are having fun.

Again, thank you for everything.

Your friends,



Lisa and LeSant